

There are an estimated 10-12 million individuals with unresolved immigration cases in the United States. Of the 10-12 million, approximately four million are on the “non-detained docket”. The number of people in ICE’s Intensive Supervision Appearance Program (“ISAP”) alternatives to detention program is a small percentage of those in immigration proceedings – approximately 246,000 of the four million on the non-detained docket.

- The SmartLINK-enabled devices are not smartphones and do not have the associated capabilities one would expect from a traditional, consumer smartphone. These devices allow only for program compliance functionality.
- The SmartLINK app is also available to download to an existing, personal mobile phone of a participant.
- BI and GEO do not provide devices to participants; ICE assigns them to those it places in the program. The devices that are being utilized by ICE are supervision devices, which allow for individuals who have been placed into removal proceedings by the government to comply with the terms of their release.
- ICE exclusively determines the type of technology assigned to a participant, and not all participants that are enrolled in ISAP are on the same technology. The current, approximate breakdown is as follows:
 - 78.5% of ISAP population utilizes a proprietary supervision application, BI SmartLINK® that is loaded on a secure device (BI Mobile) or downloaded onto a participant provided device.
 - 10.4% of ISAP population is monitored via biometric voice verification
 - 9.1% of ISAP population is monitored with GPS tracking
 - 2.1% of ISAP population is not on supervision technology
- To date, reporting and supervision compliance for participants managed under SmartLINK is 98%

For additional information visit, <https://wearegeo.com/facts-about-alternatives-to-detention/>

Is BI Mobile a smartphone?

No. BI Mobile™ is a handheld communications device that comes with the **BI SmartLINK** application pre-installed. ICE officers log into a secure operating system developed by BI, and assign the device to a participant. Once the device is powered on, participants can easily comply with ICE supervision terms.

What can’t individuals do on BI Mobile?

BI Mobile is a device that runs on BI TotalAccess®, a proprietary operating system developed in-house by BI software engineers. BI Mobile functionality is completely controlled by ICE. BI Mobile eliminates the participant’s ability to:

- Browse the internet
- Disable device features
- Make unauthorized calls
- Access app stores
- Install third-party applications
- Manipulate the phone settings
- Send or receive text messages

What is SmartLINK?

The BI SmartLINK mobile app provides a secure platform for effective case management and efficient docket management.