

Alternatives to Detention Overview

Understanding the Intensive Supervision Appearance Program (ISAP)

- The GEO Group, Inc. does not take a position on, nor advocate for or against, any immigration enforcement policies including the determination or length of an individual's detention or participation in an Alternatives to Detention (ATD) program
- Immigration and Customs Enforcement (ICE) has sole authority for participant placement and termination and GEO has no authority to make supervision or programming decisions
- ICE has exclusive authority for selecting the type of electronic monitoring, the intensity of supervision, and the frequency of reporting

U.S. Immigration System – Population Overview

- An estimated 11 million individuals are living in the United States illegally
- Of the 11 million, approximately five million individuals are on the non-detained docket for the purposes of immigration legal proceedings
- ICE supervises approximately 240,000 individuals of the five million, through a Congressionally-funded Alternatives to Detention (ATD) program – Intensive Supervision Appearance Program (ISAP)
- The remainder of the non-detained population is managed directly and exclusively by Immigration & Customs Enforcement (ICE)
- ICE officers have caseloads that range from 2,000-10,000 individuals per officer
- ISAP caseloads are approximately one Case Specialist to 125 individuals (1:125)

Origins of the Intensive Supervision Appearance Program (ISAP)

- In 1997, the Office of Inspector General (OIG) conducted a study of the 1997 non-detained docket and found only 11% complied with final orders issued by Immigration Judges
- OIG conducted a follow up study in 2003 and found only 13% of the non-detained docket complied with final orders and only 34% appeared at their hearings of final decision
- In 2004, ICE launched a community-based supervision pilot program called ISAP, which started in eight locations and served 1,600 participants
- BI Incorporated was awarded the ISAP contracts through a competitive procurement process in 2004 (ISAP), 2009 (ISAP II), 2014 (ISAP III), and 2020 (ISAP IV)

Effective Accountability: ISAP IV - Contract Year 2022 (8/1/21 - 04/30/22)

- ISAP, a **multi-faceted, scalable, community-based** program, utilizes technology and comprehensive case management to gain compliance with release conditions :
 - **89% Success Rate**
 - **97% Attendance at all Immigration Court Hearings**
 - **87% Attendance at Final Immigration Court Hearings**
 - **99% Attendance at required meetings with Case Specialist**
- ISAP Case Specialists provide comprehensive community-based case management and electronic monitoring supervision to approximately **76,000** non-detained individuals in **85** locations
- ICE exclusively supervises **52,500** participants by utilizing BI provided electronic monitoring technology; these services are referred to as "Technology Only"
- ISAP operates **34** staging sites to support ICE and Customs and Border Protection (CBP) border operations with transitional ISAP services

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ICE Technology Assignments

- **92.7%** of ISAP population utilizes a proprietary supervision application, BI SmartLINK®
 - 60% Use Personal Device — 40% Use BI Mobile Device
 - 185,497 BI Mobile Devices Issued by ICE
 - **1.5% of issued BI mobile Devices reported as “lost”**
- **4.3%** of ISAP population is monitored via biometric voice verification
- **1.9%** of ISAP population is monitored with GPS (ankle monitors) location tracking
 - **5% of issued GPS (ankle monitors) reported as “lost”**
- **1.1%** of ISAP population is not on supervision technology

Responsive Innovation

- **Cost Effective Accountability for Complete Case Life Cycle**
 - **Maintenance Supervision** provides cost effective option for ICE to maintain engagement with participants involved in extended immigration proceedings
- **Accelerated Adjudication**
 - Docket-focused programming, enhanced stabilization, and improved access to due process
 - Remote credible fear interviews through secure multi-party video engagements reduce case backlogs
- **Automated Data Exchange**
 - Expedited notification, faster enrollments, and improved data integrity
- **Innovative Supervision Technology**
 - Wrist worn GPS device that is inconspicuous, yet secure with uncompromised functionality
 - Interactive Voice Response (IVR) provides automated self-reporting with human engagement
 - Passive Criminal Activity Monitoring

Case Management Approach- Treat participants with care, dignity, and respect

- Perform as a force multiplier for ICE
- Compliance drives all aspects of service delivery
- Increased participant accountability through fair, firm, and consistent treatment by program staff
- Positive interactions between participants and Case Specialists help demystify complex legal obligations; compliance starts with understanding requirements and providing support/guidance throughout the process
- Customized service plans based on multi-point individual and family assessment include:
 - **Supervision Plan:** Immigration obligations and reporting requirements
 - **Departure Plan:** Gather travel documents, close out equities, purchase tickets, confirm departure
 - **Legal Plan:** Immigration Court attendance, obligations with criminal justice system
 - **Transportation Plan:** Primary and Backup plans for attending Immigration Court
 - **Translation and Community Referral Plans:** communication and stabilization

Stabilization- Direct access to national network of community based service providers

- **Extended Case Management Services (ECMS) - Available in 54 locations**
 - Incorporates all services previously provided through Family Case Management Program (FCMP)
- **Wraparound Stabilization Services (WSS) – Available in 84 locations**
 - ISAP partners with Non-Governmental Organizations (NGOs) to deliver legal orientation, safe repatriation, reintegration, educational, screening, and therapeutic services nationwide 100% pass through of appropriated funding is applied to direct participant services provided by NGOs
 - Public-Private-Civil Society Partnership: BI manages provider subcontracts without administrative fees or additional cost to the government;