There are an estimated 10-12 million individuals living in the US illegally. The number of people in ICE's Intensive Supervision Appearance Program ("ISAP") alternatives to detention program is a small percentage of those awaiting an immigration hearing – approximately 240,000 of the more than five million on the non-detained docket.

- **The SmartLINK-enabled devices are not smartphones** and do not have the associated functionality one would expect from a traditional, consumer smartphone. These devices allow only for SmartLINK app functionality and a call to 911.
- **To date, reporting and supervision compliance for participants managed under SmartLINK is 97%**
- The SmartLINK app is also available to download to a participant's personal mobile device.
- BI and GEO do not provide devices to participants; ICE provides them to those it places in the program. **The devices used by ICE are supervision devices, which allow for individuals who have been placed into removal proceedings by the government to comply with the terms of their release.**
- ICE exclusively determines the type of technology assigned to a participant, and not all participants enrolled in ISAP are on the same technology. The current, approximate breakdown is as follows:
    - 92.7% of ISAP population utilizes a proprietary supervision application, BI SmartLINK® that is loaded on a secure device (BI Mobile) or downloaded onto a participant provided device. Approximately 60% of those using SmartLINK® access the app using their personal mobile device.
    - 1.9% of ISAP population is monitored with GPS tracking
    - 4.3% of ISAP population is monitored via biometric voice verification
    - 1.1% of ISAP population is not on supervision technology

For additional information visit, https://wearegeo.com/alternatives-to-detention/

Is BI Mobile a smartphone?
No. BI Mobile™ is a handheld communications device that comes with the **BI SmartLINK** application pre-installed. ICE officers log into a secure operating system developed by BI, and assign the device to a participant. Once the device is powered on, participants can easily comply with ICE supervision terms.

What can't individuals do on BI Mobile?
BI Mobile is a device that runs on BI TotalAccess®, a proprietary operating system developed in-house by BI software engineers. BI Mobile functionality is completely controlled by ICE. BI Mobile eliminates the participant's ability to**:**

- Browse the internet
- Disable device settings
- Make unauthorized calls
- Access app stores

- Install third-party applications
- Manipulate the phone settings
- Send or receive text messages

What is SmartLINK?
The BI SmartLINKmobile app provides a secure platform for modern day communication. ICE officers, case managers and participants can securely conduct mobile-to-mobile video conferences and send messages in the app, effectively enabling remote case management.